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McKesson Lab™ Specimen Collection
Verifying patient information to help prevent lab identification errors

Enhancing patient safety and eliminating medical errors are priorities for every healthcare provider. In your laboratory, those priorities are complicated by personnel shortages, loss of control over the specimen collection process and The Joint Commission patient safety initiatives.

To help you reduce errors in the specimen collection process, we offer the McKesson Lab™ Specimen Collection solution. An add-on module to the McKesson Lab™ LIS, Specimen Collection assists laboratories by enhancing positive patient identification and addressing a common source of pre-analytical laboratory errors — misidentified specimens and/or patients.

Whether you use a decentralized, centralized or hybrid phlebotomy model, Specimen Collection can help improve the accuracy of patient identification practices and the documentation of specimen collection data. The solution provides several patient-safety checks and the tools to help you improve laboratory efficiency and support regulatory compliance.

Positive patient identification
Specimen Collection uses bar-coded patient wristbands to positively identify the patient prior to collecting laboratory specimens.

Using a wireless hand-held device, the phlebotomist scans the patient's wristband and then scans either a label that is generated from a wireless printer at the patient's bedside or a preprinted laboratory-generated, bar-coded label for each specimen container. Once scanned, the patient information and tests are matched, ensuring that a three-way match

Benefits

Specimen Collection helps organizations:

- Provide positive patient identification at the point of care for specimen collection

- Standardize the specimen collection process regardless of mode of deployment

- Meet CAP and The Joint Commission patient safety guidelines and initiatives

- Eliminate preprinting and sorting collection labels by utilizing a portable barcode printer if desired

- Decrease turnaround time from order to collection to receipt in the lab

- Significantly reduce downstream costs associated with misidentified patient samples

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Features

Specimen Collection includes:

- Automatic capture of audit information about each collection
- Color coding of the patient name by order priority for optimized staff deployment
- Display of the earliest time of collection for each patient
- Sorting of collections by date/time and patient
- View of all collections that are due for rapid staff reassignment

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occurs — correct patient, correct test request/container and correct collection time.

With Specimen Collection, caregivers can:

- Significantly reduce patient identification errors
- Standardize the collection process through wristband scanning
- Access all collections that are due without contacting the lab
- Easily identify which samples should be drawn first by priority and time
- Produce the right label for the right patient at the right time at the patient's bedside

Phlebotomist ID

You can be confident you know who collected the specimen too. Specimen Collection captures and tracks the phlebotomist's identification from user-specific bar codes that must be scanned before using the device. This process eliminates the need to manually identify each container with the phlebotomist's information.

Regulatory compliance

Through integration with McKesson Lab, Specimen Collection can help you meet CAP and The Joint Commission compliance requirements by:

- Providing positive patient identification at the bedside

- Following consistent steps for accurate capture and documentation of collectors' identity and date and time of collection for all specimens
- Providing an audit trail of the collection process
- Enhancing specimen tracking
- Decreasing turnaround time

Assistance for decentralized collection

With the Specimen Collection module, the time-consuming and error-prone manual tasks of specimen logging and transport are eliminated. As specimen collection information is recorded, all of the data is transmitted to McKesson Lab via a secure wireless network. The clinician then sends the specimen to the laboratory via a hospital transport system. Since the clinician never has to leave the assigned unit, there is more time for patient care.

About McKesson Lab

McKesson Lab is an integrated, comprehensive and enterprisewide solution for all laboratory settings. McKesson Lab assists in automating the laboratory process, increasing productivity, decreasing turnaround times and giving technologists more time to focus on important clinical issues.

Contact us

For more information about McKesson Lab Specimen Collection, contact your account executive or visit www.mckesson.com.

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